

CTrail Hartford Line Group Travel



Share the CTrail Experience as a Group

Passengers traveling together in groups of 10 to 120 may be eligible to receive a discount of up to 35% off normal rail fare. Learn more about group travel requests below or call *CTrides* at (877) 287-4337. Group travel requests are for CTrail Hartford Line service only and cannot be used for or with a connecting service, including Amtrak Hartford Line, Shore Line East, Amtrak Vermonter, Amtrak Northeast Regional trains, or New Haven Line (Metro-North). Please make group travel requests for your group as early as possible (no less than 10 business days in advance of the planned trip). Groups requesting bicycle accommodations with their train reservations are urged to contact *CTrides* as far in advance of travel as possible because bicycles are subject to train storage capacity.

Group Travel Requests

Parties of 10 or more passengers traveling together can enjoy the benefits of traveling as a group. Most trains can accommodate groups of up to 120 depending on the train and time of year. CTrail Hartford Line is normally unreserved seating, but in order to safely accommodate group travel CTrail requires the group to reserve a specific train on a specific date.

Make a Group Travel Request

Call *CTrides* at 1-877-CTRIDES (1-877-287-4337.)

You will be assigned a Group Coordinator that will assist you in scheduling your trip, coordinating payment and ticket retrieval, along with answering questions regarding your reservation.

Discounts Groups of 10 or more traveling together are eligible to receive a 25% discount off the normal fare for each paying adult and 35% for elementary, intermediate and high school student passengers in the group.

Discount Limitations

- Children between 2 and 12 years of age pay the child fare of \$1.00 but are not eligible for any additional discount. Please review Group Leader and Chaperone Policy for limitations on persons school aged members of your group.
- Members of the group eligible for Senior Citizen/Persons with Disabilities reduced fares will receive the 50% reduced fare discount but are not eligible for any additional discount.
- Discounts are not offered on any connecting service, including Amtrak Hartford Line, Shore Line East, Amtrak Vermonter, Amtrak Northeast Regional trains, or New Haven Line (Metro-North).

Riding the Train

Exclusive Occupancy

CTrail offers group seating and exclusive occupancy if your group is large enough to occupy an entire car. This is a helpful way to always keep your group together.

Group Leader and Chaperone Guidelines

A single individual in your group must be identified as the group leader, and the group leader must review these rules with the adult chaperones in the group and provide each with a copy of these guidelines.

- Adequate supervision of children is required. Designated chaperones are adults specifically responsible and accountable for minors traveling on the train.
- Student trips must have a minimum of 1 chaperone for every 10 students for high school students, or 1 chaperone for every 6 students for middle school and elementary school students.
- Any adult traveling in connection with the group who is responsible for an infant will not be considered a designated chaperone.

Station Arrival

The group leader will be required to call the train operator prior to arrival at the train station to make sure the train is on schedule.

Plan to arrive at the train station at least 30 minutes before your scheduled train departure. Your group will need to be ready to board as soon as the train pulls into the station. Trains stop at some stations for as little as two minutes. Trains cannot wait for late arriving groups or individuals.

- The group leader must present the group's tickets to the station staff or conductor.
- At staffed stations, identify yourself to the station staff to confirm boarding instructions.
- Identify your group to the conductor and follow his/her seating instructions. During your trip, feel free to contact onboard personnel for assistance.
- Group leaders and designated chaperones are responsible for the conduct and supervision of their group at all times during the field trip.
- Remind your group to be considerate of the other passengers. Train personnel cannot assist in the supervision of your group.

Visit HartfordLine.com for more information

